1. SUMMARY

1.1 Three emails with questions were received. Each email's body, any content after a salutation and before complementary close, will be presented below. The replies to the questions in the email be provided on the following page.

2. EMAIL #1

2.1   Email #1 Body

Regarding 3.1.c   HIPPA Compliant eFax capable:

Is there a current fax server on the network?

Is the fax through a VoIP solution utilizing an ATA on the multi-function devices?

What is the current fax solution being utilized?

What is the current process for receiving/sending faxes?

2.2 Email #1 Answers

2.2.1 Is there a current fax server on the network?

- No

2.2.2 Is the fax through a VoIP solution utilizing an ATA on the multi-function devices?

- No

2.2.3 What is the current fax solution being utilized?

- The current fax environment is a mix of stand-alone fax machines with an analog POTS line, multi-function copiers with an analog POTS line, and a web-based fax provider.

2.2.4 What is the current process for receiving/sending faxes?

- Users monitor the device for incoming faxes and faxes are sent from hard-copy at the device. The web-based fax solution is monitored by a user who sends and distributes faxes for the department.

3. EMAIL #2

3.1 Email #2 Body

Questions
1. Would you consider a cloud fax solution? (reference 3.1C)
2. What e-fax service are you currently using?
3. Do you currently use LDAP?
4. Are you currently using a print management tool for the following, if so which one:
    a. Print and release (secure print)
        i. RFID cards – which type? I-class or other
    b. Follow me printing
    c. Cloud printing
5. Minimum requirements state that finishers include staple and hole punch – is hole punch required on the 8 ½ x 14 devices that require finishing (staple) as well
6. Do the 8 1/2 x 14 devices need to be stand alone or do they sit on a desktop
7. On 3.4.1 does the check and form printer need to be capable of micr toner
8. ON 3.4.3 with the oversized color printer and scanner, can those be one unit capable of both or does it need to be two separate units?

3.2   Email #2 Answers

3.2.1   Would you consider a cloud fax solution? (reference 3.1C)

- Yes, but a cloud fax solution would also need to comply with the updated CJIS security policy found here - https://le.fbi.gov/cjis-division/cjis-security-policy-resource-center

3.2.2   What e-fax service are you currently using?

- There is not currently an e-fax service use.

3.2.3   Do you currently use LDAP?

- On-site Active Directory is available, but LDAP is not currently used for printing or faxing.

3.2.4   Are you currently using a print management tool for the following, if so which one:

- No print management tools are currently in use.

3.2.5   Minimum requirements state that finishers include staple and hole punch – is hole punch required on the 8 ½ x 14 devices that require finishing (staple) as well

- A proposal with finishers that do not include hole punch for 8 ½ x 14 devices will be accepted.

3.2.6   Do the 8 1/2 x 14 devices need to be stand alone or do they sit on a desktop

- Either stand-alone or desktop models are acceptable for these devices.

3.2.7   On 3.4.1 does the check and form printer need to be capable of micr toner

- No

3.2.8   ON 3.4.3 with the oversized color printer and scanner, can those be one unit capable of both or does it need to be two separate units?

- A proposal with a combined oversized printer and scanner will be accepted. There is no preference between separate units or a combined device.

4.   EMAIL #3

4.1   Email #3 Body

This question in regarding to equipment configuration requirements.

In section 3.1, paragraph b. you state "Finishers include staple and hole punch functionality".

My question is for devices that utilize media up to 8.5 x 14 that require a finisher. It is your intent to have those devices with the capability to staple and hole punch? Many devices that handle media up to 8.5 x 14 do have stapling capabilities but may not have hole punch capability and are generally at a more cost-effective price.

4.2   Email #2 Answers

4.2.1   My question is for devices that utilize media up to 8.5 x 14 that require a finisher. It is your intent to have those devices with the capability to staple and hole punch? Many devices that handle media up to 8.5 x 14 do have stapling capabilities but may not have hole punch capability and are generally at a more cost-effective price.

- A proposal with finishers that do not include hole punch for 8 ½ x 14 devices will be accepted.