

HOW TO READ YOUR UTILITY BILL



A. Your account information including your Customer and Account Number, Account Type, Service Address, and Customer (Mailing) Name is clearly displayed in the top right corner of the statement.

B. Payment information, including AutoPay and/or Equalized Payment Plan, is located here, in red.

C. Details related to your current and previous meter readings can be found here, as well as detailed meter information.

D. Track your current water consumption with the graph located here. Compare your current usage to your usage last year and set conservation goals.


E. Individual current charges are displayed here. Each type of service is subtotaled.

F. This is a message area that is used to display important information each month.

G. This is the Total Amount Due, including any past-due charges carried over from previous billing cycles.

H. Detach this payment stub and return it with your payment. On this pay stub, you will find your Customer and Account Number, Account Type, Service Address, Bill Date, Invoice Number, Due Date, and Total Due. You can also include a donation to our Helping Hands program in your payment. Checks should be made payable to the City of Toppenish and should always include your Customer Account Number. Please do not staple, tape, or fold your check or pay stub.

I. Be sure to check the back of the utility bill for more usage details and other important information.



CITY OF TOPPENISH
21 West First Avenue
Toppenish, WA 98948
Office Hours: 8:00 a.m. – 5:00 p.m.
Monday - Friday

A →

ACCOUNT NUMBER 00003	CUSTOMER NAME Bob Smith
SERVICE LOCATION [REDACTED]	BILLING DATE 6/25/2023
TENANT NAME	
SERVICE PERIOD 5/15/2023 to 6/15/2023	DUE DATE 7/1/2023
TOTAL DUE \$319.92	

B → **AUTO PAY**

SERVICE	METER	PREVIOUS DATE	PREVIOUS READING	CURRENT DATE	CURRENT READING	CONS.	READ TYPE	DESCRIPTION	AMOUNT
Water	70853016	5/15/2023	3247	6/15/2023	12707	9,460	REG	WATER-RESIDENTIAL-CVERAGE	\$128.47
								WATER-RESIDENTIAL-3/4"	\$50.42
								SEWER-INS-DC-RESIDENTIAL	\$96.51
								Yard Waste-00 Carton	\$15.93
								GARBAGE-INSIDE-06 GALLON	\$25.59
								Total Current Charges	\$319.92
								Grand Total	\$319.92

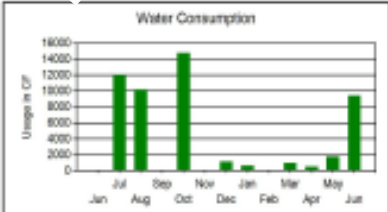
C →

Bill is not considered delinquent until the 15th of the month.

E →

G →

D ↓



F →

Your account is delinquent if not paid or prebilled by 5:00 p.m. on the 15th of the month, and a late fee will be charged. Accounts are subject to shut off if not paid by 5:00 p.m. on the seventh day from Due Date, and an administrative fee will be charged. NSF checks are subject to an additional charge and service will be turned off if unpaid.

For your convenience, there is a Drop Box at the front of City Hall.

H →

PLEASE DETACH BOTTOM PORTION AND RETURN

DUE DATE 7/1/2023	TOTAL DUE \$319.92
SERVICE LOCATION 1 West 1st St	
ACCOUNT NUMBER 1079.0	AMOUNT ENCLOSED
\$	

Make Check Payable To:

I ↓

BOB SMITH PO BOX
123 TOPPENISH WA
98948

CITY OF TOPPENISH
21 West First Avenue
Toppenish, WA 98948

This stub ensures that your payment is processed accurately.

Find your utility bill information and pay your bill online:
www.cityoftoppenish.us/doing-business/city-utility-bills/

Call Toppenish City Hall with any questions at
(509)865-2080

CÓMO LEER SU FACTURA DE SERVICIOS PÚBLICOS



A. La información de su cuenta, incluyendo su número de cuenta de cliente, tipo de cuenta, dirección de servicio y nombre (correo) del cliente, se muestra claramente en la esquina superior derecha del estado de cuenta.

B. La información de pago, incluyendo el Pago automático y/o el Plan de pago igualado, se encuentra aquí, en rojo.

C. Los detalles relacionados con las lecturas actuales y anteriores del medidor se pueden encontrar aquí, así como información detallada del medidor.

D. Realice un seguimiento de su consumo de agua actual con el gráfico colocado aquí. Compare su uso actual con su uso del año pasado y establezca objetivos de conservación.


E. Los cargos actuales individuales se muestran aquí. Cada tipo de servicio se subtotaliza.

F. Esta es un área de mensajes que se utiliza para mostrar información importante cada mes.

G. Este es el monto total adeudado, incluidos los cargos vencidos transferidos de ciclos de facturación anteriores.

H. Separe este talón de pago y devuélvalo con su pago. En este talón de pago encontrará su número de cuenta de cliente, tipo de cuenta, dirección de servicio, fecha de factura, número de factura, fecha de vencimiento y total adeudado. También puede incluir una donación a nuestro programa Helping Hands en su pago. Los cheques deben hacerse a nombre de la ciudad de Toppenish y siempre deben incluir su número de cuenta de cliente. Por favor no engrape, pegue ni doble su cheque o recibo de pago.

I. Asegúrese de consultar el reverso de la factura de servicios públicos para obtener más detalles de uso y otra información importante.



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21 West First Avenue
Toppenish, WA 98948

Encuentre la información de su factura de servicios públicos y pague su factura en línea:
www.cityoftoppenish.us/doing-business/city-utility-bills/
 Llame al Ayuntamiento de Toppenish si tiene alguna pregunta al:
(509)865-2080